

As the COVID cases have recently increased in Oregon we have received several questions regarding safety protocols in our office. For those of you who have not yet been in to see us during this pandemic this is a summary of the changes you will see when you come in for your visit.

1. To check into your appointment, **you will receive a text or email to update your health and insurance information** online prior to your arrival. In addition, **you will receive a series of questions** that you will recognize as screening for symptoms or exposure to COVID-19.
2. When you arrive, there will be a hand sanitizing station outside of the office door. We request that you **sanitize your hands before entering the office.**
3. **Face masks are required** in the building and office. If you do not have a mask of your own, we will provide one for you.
4. We are staggering the scheduling of Mandie and Kassie's patients in order to **minimize patient contact** at checkout and arrival. This staggering also allows for patients to cycle through the operatories so that **no patients will be in the same room within three hours of each other.**
5. The zoned heating and cooling system as well as the closed door operatories and partitions allow for **aerosol control in the operatories.** During this time Dr. Boone will be operating out of the closed-door surgical suites while hygiene will be limiting the use of tools which create aerosols.
6. You might notice that **UV sterilization devices** are in use in every operatory to sterilize anything in the air before it enters the air system. Additionally, a **UV tower** is used in Dr. Boone's rooms to sterilize the air after each patient in just a few minutes.
7. Staff will also look different as everyone will be **dressed for maximum safety.** Front office will have glass partitions at check out while the back office is covered head to toe including hair coverings, N95 masks, gowns, and face shields. **All staff will be wearing masks at all times.**

As always, your health and safety are of the utmost importance to our staff. Please reach out if you have any additional questions or concerns. We look forward to seeing your smiles again!